Tech Access Course Menu

(001) Appointment
Meet one-on-one with a Tech Coach to get answers to your questions or help with your project.

(100) Digital Library Resources
This introductory course provides an overview of what digital resources the Library has to offer. From audiobooks to self-paced educational courses to video streaming services, the Library can support your online activities.

(101) Computer Basics
Brand-new to computers or haven't had a chance to practice with one? During this session, participants will learn the names of the parts of a computer, how to use a keyboard and a mouse, and practice typing.

(105) Internet Basics
Are you excited to learn how to use the Internet and navigate online? During this session, participants will learn about Internet browsers, how to open and navigate them, and make their very first search.

(110) Intro to Smartphones
What even is a "smartphone" anyways? During this session, we'll discuss why and how you want to use your smartphone. Then, we'll discuss basic mechanics of your device, including changing settings, downloading or deleting applications, and how to use common applications.

(112) Intro to Tablets
Learn basic features and functions of your tablet like how to navigate, connect to WiFi, adjust settings and how to review and download some of the best apps for enhancing your life and having fun with your tablet.

(200) How to Zoom: Basics
In this class, participants will learn how to use the videoconferencing app that rose to popularity during the pandemic: Zoom. After attending this course, learners will know what Zoom is, how to join a meeting, and how to change their settings during a Zoom call.

(201) How to Zoom: Beyond the Basics
So, you know how to join a meeting and change your settings? During this session, learners will find out how to schedule their own Zoom meetings, invite others to the meeting, pull reports from Zoom, and other advanced features within the popular videoconferencing platform.

(205) Search Like a Pro
If you're already confident about getting online, take your searching and browsing skills to the next level! Through this course, you will learn some tricks that will improve your searches and make finding information online easier than ever. This is an interactive session, so be sure to have an internet browser open to practice at the same time as the instructor.

(310) Creating an e-mail account
Have you been meaning to create an e-mail account but just gotten lost in the process? During this class, learn why e-mails are useful, and get help creating your own account!

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(311) Using Snapchat
Curious about social media sites? Join this session to learn how to use Snapchat, a picture and video sharing application that is popular with people of all ages. There's so many ways to talk to people you know and meet people from all around the world using the Internet!

(312) Using Slack
Interested in the professional side of social media? Slack is a site that many professionals use to connect and chat with others in their organization to make schedules, share information, and create an engaging work environment.

(315) Netiquette: Being Your Best Self Online
Finally spending more time online? Curious about the rules and regulations of online activity? After this course, you will understand some of the standard rules of behavior online and have some tricks in your back pocket to make the most of your online experience.

(316) Online Safety & Security – Creating Strong Passwords & Two-Factor Authentication
During this class, learners will discuss the importance of creating strong passwords, tips to thinking up and maintaining those passwords, and the rise of a new security measure: two-factor authentication (2FA).

(317) Online Safety & Security – Cybersecurity, Scams and Fraud
Have you or someone you know ever been the victim of a scam? Are you aware of the different types of scams that exist which you want to avoid? This session, we'll discuss what kinds of scams exist, how to identify them, and what security measures you may put in place to avoid them.

(318) Online Safety & Security – Your Digital Footprint
What is a digital footprint – and why should you be aware of it? In this session, learners will find out what a digital footprint is, recognize what contributes to a digital footprint, and learn how to track their digital footprint online.